



Australia's National Science Agency

# Engaging the scientific users in the technical design process: where do you start and how do you keep their attention?



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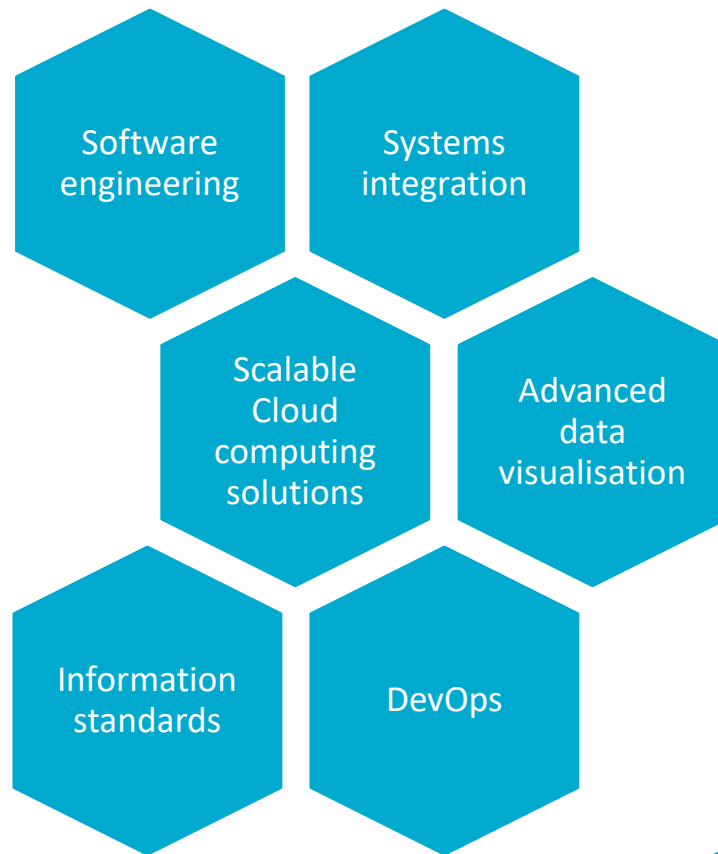


# AuScope Virtual Research Environment

- The AuScope Virtual Research Environment (AVRE) provides a unifying technological platform for AuScope Programs' data and analytical needs.
- AVRE's role is to ensure that other AuScope Program components can **find and** deliver data and analytics following the FAIR (Findable, Accessible, Interoperable, Reusable) principles.
- Increase uptake of data-driven research through outreach and embedding engineers/programmers within specific AuScope Programs that aid in data delivery and data analytical enrichment activities.

# AVRE Build Program

The AVRE Build Program is used as a vehicle to promote low-barrier collaboration opportunities with Australian universities, research institutions and the industry on real-world scientific problems that would benefit from application of new technology, computing and storage infrastructures, and data management.





# Challenges

- Diverse multidisciplinary environment
- Language barrier between scientists and technologists:
  - What they think they need
  - What is **actually** needed
  - What is possible
- Where to start?
- How to keep the momentum?

# Software engineering heritage

- Rapid Application Development methodology
- Agile Project Management
- Clear product lifecycle – from inception to business as usual
- All are commonplace in software engineering realm

# Our approach



Problem definition



Early vision of the solution



User-centred design



Iterations with direct user involvement



Relationship with users



Product management



Discipline



User ownership



Celebration of success

# Where to next

- AVRE Build Program continues – reach out to us!
- Continuous improvement and learning
- AVRE Build Program format improvements





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# Thank you!



**CSIRO Mineral Resources**  
**Australian National University (ANU)**  
**National Computational Infrastructure (NCI)**

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