

Revealing the invisible

The challenge of measuring and communicating
the impact of research infrastructures

Birds of a Feather - eResearch Australasia 2024



Australian
BioCommons



An aerial photograph of a coastline. On the left, there is a dense green forest. A narrow, winding path or stream runs through the forest. To the right of the forest is a prominent, reddish-brown rocky outcrop. Further right is a wide, sandy beach. On the far right, the ocean waves are breaking, creating white foam and a turquoise color. The overall scene is a natural coastal landscape.

Acknowledgement of Country

We acknowledge the Traditional Custodians of the lands on which we meet today and pay our respects to their Elders past and present. We extend that respect to all Aboriginal and Torres Strait Islander peoples here today and in the lands where our infrastructures are located.

Who is here

Convenors: 7 Research infrastructures:

- **Australian ACCESS Federation (AAF): Kerry Mora**
- **Australia's climate simulator (ACCESS-NRI): Natalia Bateman and Kelsey Druken**
- **Australian Urban Research Infrastructure Network (AURIN) : Emma Joughin**
- **Australian Geoscience Research Infrastructure (AuScope): Philomena Manifold**
- **Australian BioCommons: Christina Hall**

Invited speakers:

- **Australian Research Data Commons (ARDC): Liv Shanahan**
- **National Computational Infrastructure (NCI): Jo Croucher**



Who is here

YOU! Please tell us a little about you and we'll share the BoF

outcomes <https://pollev.com/christinah>



Expected outcomes: BoF deliverable is a report - invitation to contribute to writing

Overview of the session

Agenda



1. Setting the scene: how do we define impact and why do we care
1. Measuring impact: lightning talk AAF (3 min) + discussion (10 min)
1. Communicating impact: Lightning talk BioCommons (3 min) + discussion (10 min)
1. Evaluating impact: Lightning talks invited ARDC (2 min) NCI (2 min) + discussion (10 min)
1. Summary and Wrap-up

Aims

- Showcase different ways national research infrastructures have approached the challenge of **measuring**, **evaluating** and **communicating** their multifaceted impacts.
- Discuss the best way of articulating the far-reaching impacts of NRIs, including fostering interdisciplinary collaboration, capacity building and innovation

Setting the scene: What is impact?

Research impact is the contribution that research makes to the economy, society, environment or culture, beyond the contribution to academic research.

Australian Research Council, CSIRO

But what is 'an impact'?

"Impact is the extent to which the intervention has generated or is expected to generate positive or negative, intended or unintended, higher-level effects."

"The term impact describes all the changes which are expected to happen due to the implementation and application of a given policy option/intervention [such as investment in a Research Infrastructure and its activities]. Such impacts may occur over different timescales, affect different actors and be relevant at different scales (local, regional, national and EU)."

What this means in simple terms is that the activities carried out at your Research Infrastructure will lead to effects relevant to its different users, a wider community of stakeholders, economy and society at large. Whether you plan for it or not, all activities will generate an impact; if not in the short term (say, in one or two years) then at a later stage.

How can we understand what impacts a Research Infrastructure generates or will generate?

To help you navigate this complex topic, the RI-PATHS team suggests using an **'impact pathways'** approach. Its logic is simple but not simplistic.

The resources you invest or use allow for (or prompt) an activity to happen. This activity generates some direct results (so-called outputs) that can lead to certain short- or long-term effects (so-called outcomes). Finally, certain impacts emerge.

ri-paths-tool.eu

How do we define impact?

CSIRO's Impact Framework



People in academia

People who make policy or commercial outcomes

People who are the end beneficiaries of research (i.e. public)

Source: CSIRO

The screenshot shows an article from CSIRO's website. The title is "How CSIRO ensures it delivers impact" dated March 2019. The article discusses CSIRO's approach to measuring research impact, mentioning the CSIRO's Strategy Review and the CSIRO's Impact Framework. It highlights the importance of engagement, monitoring, and evaluation in ensuring that research leads to tangible outcomes and benefits for society.

The cover of the "Impact Evaluation Guide" features the CSIRO logo at the top left and the text "Australia's National Science Agency" at the top right. The title "Impact Evaluation Guide" is prominently displayed in the center, with the date "February 2020" below it. The cover has a blue and white color scheme.

Discussion session 1: Measuring impact

Kerry Mora, Communications manager, Australian Access Federation (AAF)
Lightning talk: Exploring impact tracking through Trust & Identity, ORCID & PIDs and Federation reporting



Discussion session 1: Measuring impact

Exploring impact tracking through Trust & Identity, ORCID & PIDs and Federation reporting - (Australian Access Federation)

ORCID and PIDs

Uniquely identify researchers and enable tracking of research outputs, and the impact their research, has on the economy, society and culture.

ORCID (Open Researcher and Contributor Identifier) is a type of persistent identifier (PID), that can enhance reporting and identify research collaborations and the value of national research infrastructure, universities and funders.

Trust & Identity

Making visible the impact of Australia's national microscopy infrastructure.

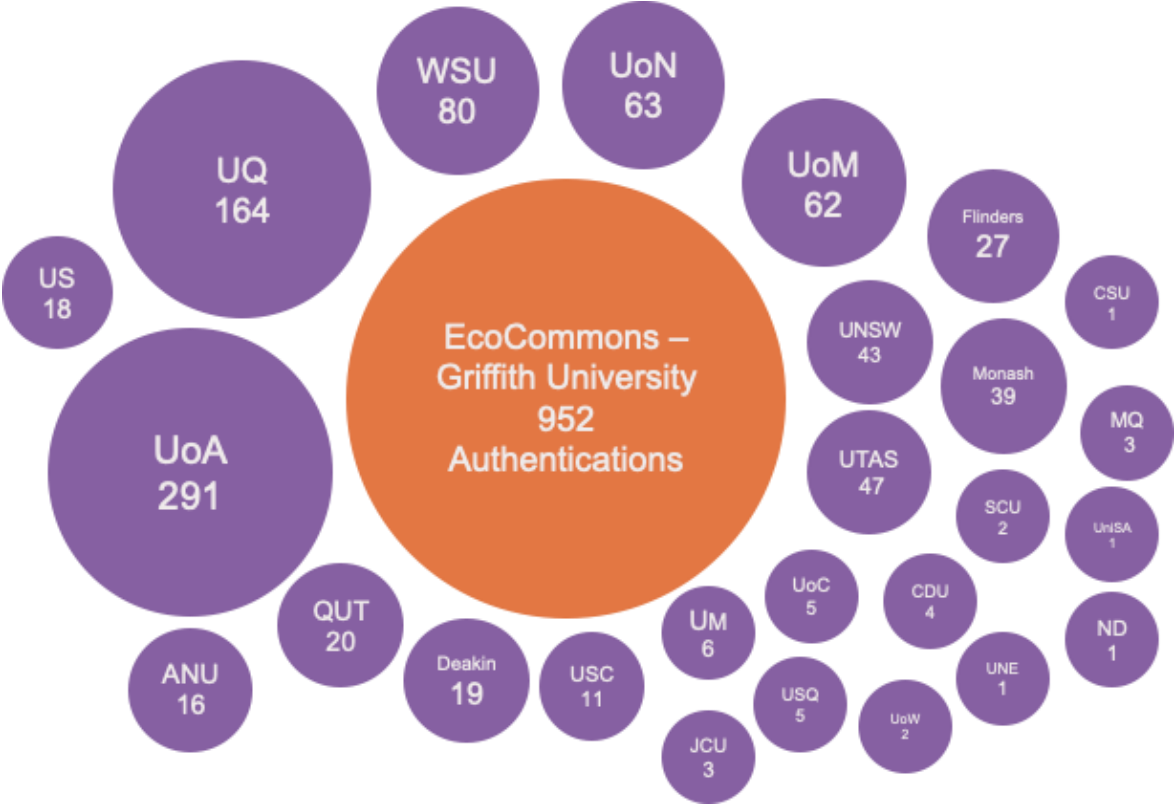
Microscopy Australia has partnered with the Australian Access Federation (AAF), to explore how richer reporting, impact tracking and usage data, can be provided through persistent identifiers (PIDs), to reveal the impact of their facilities.

Federation reporting

If you are a service on the Australian Federation we are currently developing new reporting dashboards to report on services.

The Federation can reveal, the volume of users and authentications, and what organisation they are coming from. We are currently seeking testers for our prototype. Come chat with me after.

Enabling Research



Discussion session 1: Measuring impact

What are you measuring?



What are your challenges?



How can your needs be addressed?



Add suggestions for recommended resources,
best practice examples or peers who nail it!
Eg: Centre for Scientific Engagement and Community
Engagement: <https://www.cscce.org/resources/>

Discussion session 2: Communicating impact

Dr Christina Hall

Associate Director - Training & Communications, Australian BioCommons



Discussion session 2: Communicating impact



14 AUGUST 2024


Bioinformatics innovations helping keep Australia safe from plant-borne disease

If you've ever watched Border Security, you'll know that Australia's unique ecosystem is fiercely protected from incoming plant diseases. The Australian Government's Department of Agriculture, Fisheries and Forestry (DAFF) is at the frontline of ensuring the safety of plant materials that are commercially imported. With increasing demand for high throughput screening, they leveraged Galaxy Australia to help ensure new diseases don't slip through.

At DAFF's post entry quarantine facility in Mickleham, viruses and viroids make up two-thirds of all diseases screened for. With import quantities growing, the demand for viral screening was placing an unmanageable workload on DAFF staff using conventional screening methods. Now, a long-standing collaboration between DAFF and A/Prof Roberto Barrero at QUT has produced an innovative bioinformatics workflow for viral screening called VirReport. It employs small RNA sequencing and can be readily deployed on Galaxy Australia and other compute infrastructures.

As part of the collaboration, the Galaxy Australia team ensured all the necessary tools were available to support the development of a series of virus reporting workflows. DAFF's Operational Technology team led by Callum Tyle automated the entire process in Galaxy using the public Galaxy API and the BioBlend python library from data upload, job scheduling and monitoring, through to data download. Dr Ruvini Lelwala, Bioinformatician - Operational Science and Surveillance (Post Entry Quarantine Facility) - in DAFF's Science and Surveillance Group, then got busy training molecular biologists and plant pathologists to use VirReport, to the extent that anyone with training can now easily trigger the screening process.

The robust and well documented Galaxy APIs have allowed for a tailored experience to be analysed and view results. The workflows are now routinely used by our bioinformatician and



The DAFF science and surveillance team (provided).


VirReport has become the primary screening method used by DAFF for imported *Pinus* (sto *Stenaphthrum*). Since deployment, 693 samples have been processed through the GA-VirReport!

Recent changes to searching and viewing histories have streamlined our data movement both continuation of independent processes within a workflow. We've also noticed an expanding s explore.

Learn more about the implementation of the Galaxy Australia viral screening workflow in the tea for Post-Entry Quarantine Screening of Virus and Viroids in Plants.


biocommons.org.au/news stories:

1. Better plant quarantine enabled by Galaxy Australia's two millionth job (Mar 2021)
1. Ready-made training environments for uplifting computational science skills in plant biosecurity (Jun 2022)
1. Bioinformatics innovations helping keep Australia safe from plant-borne disease (Aug 2024)

 **Australian BioCommons**
1,390 followers
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If you've ever watched Border Security, you'll know that Australia's unique ecosystem is fiercely protected from incoming plant diseases. Australian Government's Department of Agriculture, Fisheries and Forestry (DAFF) is at the frontline of ensuring the safety of plant materials that are commercially imported. Read how a long-standing collaboration with QUT (Queensland University of Technology)'s A/Prof Roberto Barrero has leveraged Galaxy Australia to help ensure new diseases don't slip through, including Ruvini Lelwala's positive experience working within Galaxy
<https://lnkd.in/g/rwxvJ7b>

#usegalaxy #bordersecurity #virus #quarantine

 **Bioinformatics innovations helping keep Australia safe from plant-borne disease — Australian BioCommons**
biocommons.org.au

Discussion session 2: Communicating impact

What / why did we choose to communicate this?	What were the challenges?	What do I wish for in the future?
Real world application	Identifying impact stories	More pitches for stories
Strategically important	Small part of the process	Better recognition of RI
Partners	Sharing wins	Shared storytelling
Easy to amplify message	Distribution	Partner connections
Demonstrates opportunity for other partnerships	Images	Willingness to tell iterative stories about progress

Discussion session 2: Communicating impact

What are you measuring?



What are your challenges?



How can your needs be addressed?



Add suggestions for recommended resources,
best practice examples or peers who nail it!
Eg: Centre for Scientific Engagement and Community
Engagement: <https://www.cscce.org/resources/>

Discussion session 3: Evaluating impact

Invited Lightning talks:

Jo Croucher (NCI)

Liv Shanahan (ARDC)



NCI Impact

National research and collaboration



~24 PT
Managed data
collections

1,500+
Registrations for
managed data
collection



Over **7,000** active
users
25+ collaborating
research organisations



8 Industry
Partnerships



Support for **\$650M**
of ARC and NHMRC
research



NCI Expertise
Optimisation of
high-performance
compute codes
to increase productivity



1,100+
Published
datasets in the
[NCI Data
Catalogue](#)

World-class compute and data services infrastructure



1 Billion hours of
compute per year



Heterogenous
GPU and CPU
architecture



Over **150 PB**
of storage



Tier-1
Supercomputing
Facility

NCI Metrics

Registrations

Allocation



DOIs

Usage

Requirement for impact measures that are reliable, consistent, timely...

Studying Impact



- Capturing a range of measures linked to the strategic goals
- Some measures are challenging to capture (e.g. granular HPC usage)
- Need to invest in reporting infrastructure, tools & persistent IDs
- Tracking impact well requires upfront planning

Exploring the Uptake of Digital Research Infrastructure BoF

Thursday 2:40 - 3:40pm, Lake room 1-2

Why

Research infrastructure uptake, in particular how to define, measure and evaluate the uptake, is of interest to many stakeholders (including researchers, funders, policy advocates) across the digital research system.

Guest speakers

- Elina Griniece, Principal Researcher, European Future Innovation System (EFIS) Centre
- Kylie Morrow, Digital Content Creator, Atlas of Living Australia

Group aims

- How should we define “uptake” and “Digital Research Infrastructure (DRI)”?
- How can uptake be evaluated / assessed in a meaningful way?
- What are the different stakeholders’ needs when it comes to documenting / reporting on uptake?
- How can we balance these needs?

Discussion session 3: Evaluating impact

What are you measuring?

What are your challenges?

How can your needs be addressed?

(Suggest resources)



Add suggestions for recommended resources,
best practice examples or peers who nail it!

https://ri-paths-tool.eu/files/RI-PATHS_Guidebook.pdf

Summary and Wrap up - Kelsey Druken

Measuring Impact

Communicating Impact

Evaluating Impact

