

# From Metrics to Meaning

## A Contextual AI Platform for Research Impact Assessment

Sebastian Haan  
Kirsten Jackson

Sydney Informatics Hub in collaboration with the  
Faculty of Medicine & Health



[sebastian.haan@sydney.edu.au](mailto:sebastian.haan@sydney.edu.au)



---

# We've spent 60 years perfecting metrics—and we've perfected the wrong thing



---

# Reforming Research Assessment




## Moving Beyond Journal Based Metrics



### DORA

Declaration on Research Assessment (2013)

*"Assess research on its own merits, not where it's published."*




-  **Focus on the article**, not the journal's prestige.
-  **Value all outputs**, including datasets and software.
-  **End the reliance** on Journal Impact Factor (JIF).



### Leiden Manifesto

10 Principles for Responsible Metrics (2015)

*"No numbers without stories, and no stories without numbers."*

-  **Combine expert assessment** with quantitative data.
-  **Avoid false precision**; metrics are indicators, not absolute truth.
-  **Recognise that assessment** changes scientific behaviour.

# The Global Evolving Definition of Research Impact



## United Kingdom (REF)

"An effect on, change or benefit to the economy, society, culture, public policy or services, health, the environment or quality of life, beyond academia."

Requires narrative case studies



Economy



Society



Culture



Public Policy



Health



Environment

Source: UKRI



## United States (NSF)

Employs two merit review criteria:

### 1. Intellectual Merit

The potential to advance knowledge within or across fields.

### 2. Broader Impacts

The potential to benefit society and advance desired societal outcomes.

Source: National Science Foundation



## European Research Council

While maintaining that "**excellence is the sole criterion**," the ERC has evolved its approach.

- Introduced narrative CVs in 2024 to capture a fuller picture of contributions.
- Explicitly endorsed the DORA declaration, prohibiting the use of Journal Impact Factors in evaluations.

Source: Wikipedia, DORA



## Australia (ARC)

Research Impact Principles emphasise contribution to the **economy, society, environment, or culture**, beyond academic research achievements.

### Acknowledges multiple pathways to impact:

- Knowledge Production & Capacity Building
- Policy Influence & Health Benefits
- Economic Returns & Cultural Contributions

Source: Australian Research Council, PubMed Central

# The Problem



## High Stakes, Low Odds

Promotion and career progression increasingly hinge on securing competitive grants.

**Only 12-28%**

Typical success rate for major funding bodies



## Time Sink & Wasted Effort

Writing proposals consumes vast research time, with most effort lost on unsuccessful applications.

**~34 Days**

Per Proposal

**1-2 Years**

Lost Per Career



## The Evaluation Burden

Assessing real-world impact requires deep, qualitative analysis, adding another layer of time-intensive work.

**Narratives & Evidence**

Time spent compiling impact case studies and undergoing expert peer review.

## The Challenge:

This system is **not scalable** and **not practical** for effective research assessment and reporting!

# The Solution

## Research Impact AI

---

**An intelligent research assistant** that understands your research context and knows where to look for evidence.

**Automated evidence discovery** across academic databases, policy documents, news, patents, and data catalogues.

**Smart synthesis** that connects your research outputs to real-world impacts while maintaining rigorous source referencing.

## For Researchers, By Researchers

Developed through extensive collaboration with research institutions to meet real academic needs.

The framework draws on the NSW Health RIAF and has been adapted across multiple domains.

We continuously refine based on user feedback and expand coverage to serve researchers across all fields.

# The Solution

## Automated Research Analysis

- Save 20+ hours of manual research compilation
- Contextual AI finds and analyses research problem, outcomes and impact metrics automatically

BEFORE



AFTER



20+ HOURS 



 15 MINUTES 00:15:00

## Automated Research Analysis

100+ Publications Analysed Automatically

# The Solution

---

## Professional Report Generation

- publication-ready use-case studies for grant applications
- structured, evidence-based impact assessments



## Research Impact Report

# The Solution

---

## Multi-Source Integration

Comprehensive analysis from all major research outputs.



# The Solution

## Customisable

Tailored reports for your specific research context and research field.

Flexible parameters for time periods, keywords, and collaborators.

The screenshot displays a user interface for generating research reports. On the left, a control panel titled 'Tailored Reports' (with a green checkmark icon) includes a progress slider, a 'Time Period (2000-2024)' selector with a toggle, a 'Keywords' field with a toggle, a 'Collaborators' field with a dropdown menu, a 'Collaborators' field with a circular progress indicator, a 'Research Domain' field, and a 'Research Topic' field. At the bottom of the control panel are four circular icons representing different research domains: a caduceus (medicine), a microchip (technology), a leaf (biology), and an atom (physics). On the right, a 'Research Report' preview window shows a document with a 'Get the literature' button and a 'Cook' button.

## Customisable Analysis

Tailored to Your Research Domain

# Research Impact Assessment Framework (RIAF)

Every research impact assessment addresses four fundamental questions



**What is the problem this research seeks to address and why is it significant?**

Analyse the challenge the research tackles, including the populations affected, the magnitude of the issue, and why solving this problem matters for society.



**What are the research outputs of this study?**

Evaluate tangible deliverables and achievements of the research: publications, capacity building, decision support tools, system enhancements, and innovations developed.



**What impacts has this research delivered to date?**

Assess real-world outcomes and changes the work has achieved, from, e.g., improved health outcomes and policy changes to technological adoption and environmental benefits.



**What impact from this research is expected in the future?**

Project potential long-term outcomes with realistic timeframes, evidence-based rationale, and consideration of implementation pathways and potential barriers.

---

# I/O

analytical

journalistic

academic

scientific commentary

objective

narrative

engaging

## Create Research Impact Report

Research Topic \*

e.g., AI-powered diagnostic imaging in cancer screening

Author(s) \*

Dr. Sarah Chen, Prof. John Smith

Enter one or more authors, separated by commas

Research Domain \*

Healthcare

Keywords \*

AI, medical imaging, cancer screening

Comma-separated keywords

Research Start Year \*

2020

Research End Year \*

2024

Language Style

Analytical

Language Variant

British

Organisation

University of Sydney

Country Filter

Australia

Research Mode \*

---

# I/O

## Output:



Structured Research Impact Report as Word Doc



Input settings



Executive Summary

## Executive Summary

**Case Study:** Metal-Organic Frameworks

**Organisation:** University of Melbourne

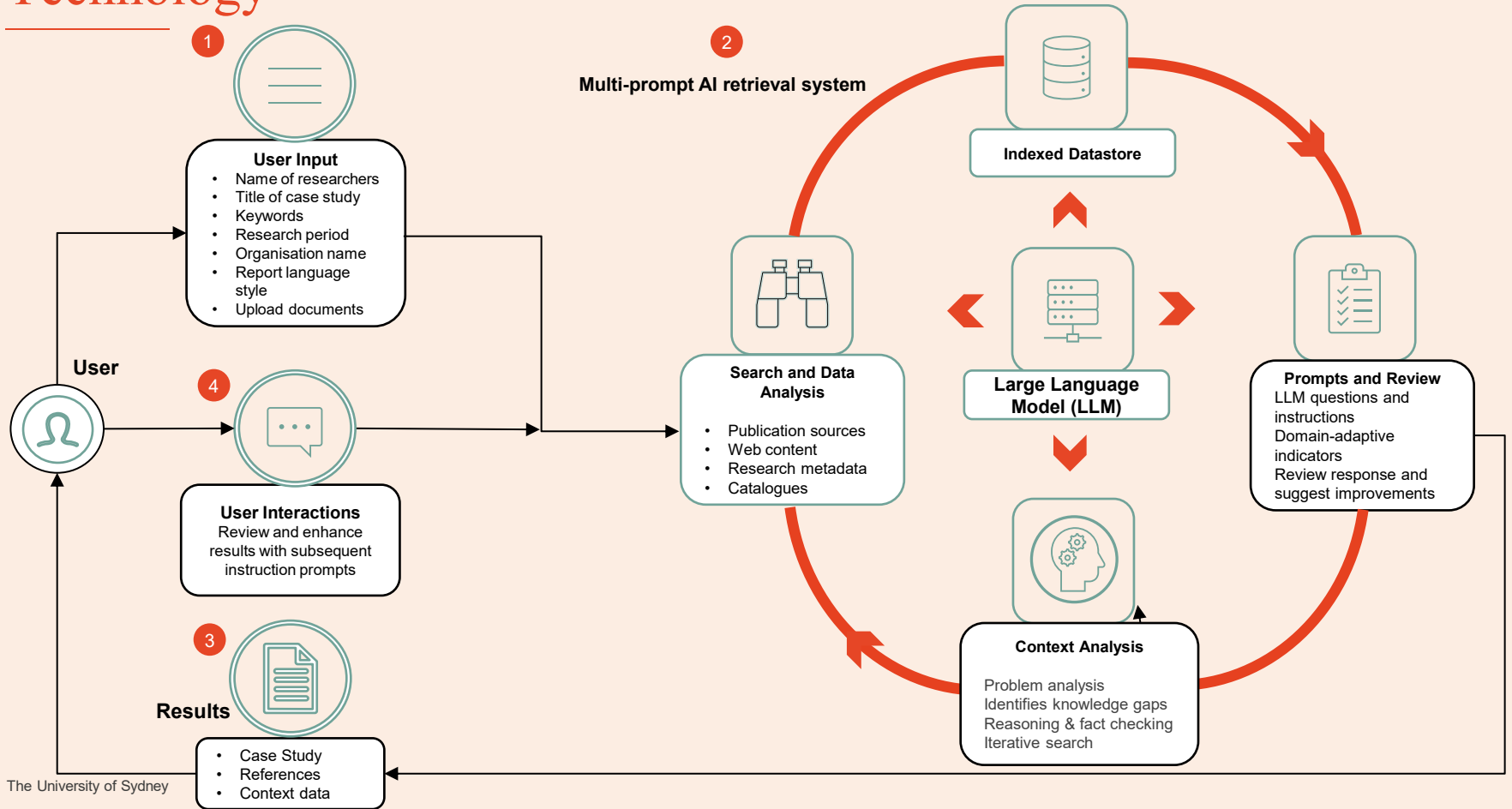
**Researcher Names:** Richard Robson

University of Melbourne research led by Richard Robson solved a long-standing barrier in materials chemistry: how to design crystalline porous solids with predetermined architectures and permanent porosity. By reframing the challenge as reticular design—treating metal ions and organic linkers as geometry-encoded building blocks—the programme established how coordination geometry, linker rigidity and length control network topology, cavity size, and robustness upon desolvation. This yielded the first diamond-related open frameworks, crystallographically verified materials with unprecedented pore volume that retained order, and general rules for topology targeting, interpenetration management, and stability.

These outputs built the field of metal-organic frameworks (MOFs): seminal papers, high-quality single-crystal benchmarks, libraries of tunable motifs, and the training of approximately 30 specialists that seeded global capability. The paradigm catalysed explosive growth to tens of thousands of MOFs and enabled demonstrations of reversible gas uptake, flexible porosity, and very high surface areas, validating applications in gas storage, separations, catalysis, water harvesting, toxic gas capture, and drug delivery.

Future impact will accelerate as MOF-enabled carbon capture and separations scale from pilots to plants, atmospheric water harvesting and remediation expand to arid regions and industrial sites, and therapeutic and catalytic systems mature. Consolidating standards and digital screening will shorten design-to-deployment timelines.

# Technology



---

# Research Impact Assessment Domains

Specialised frameworks tailored to your research field



Healthcare &  
Medical Research



Climate &  
Environmental Science



Digital Technology  
& AI



Energy &  
Sustainability



Engineering &  
Applied Technology



Agriculture &  
Food Security



Education &  
Learning Sciences



Social Sciences  
& Economics



Fundamental  
Sciences



Urban Planning  
& Architecture

# Join the Research Impact Community

## Proven Results

- ✓ Successful trials at University of Sydney and Monash University (Medicine & Health)
- ✓ Impact report generation time reduced from weeks to minutes

## Now Open for Trials

- Australian & New Zealand universities and research organisations
- Early access to platform
- Help shape the future of research impact assessment

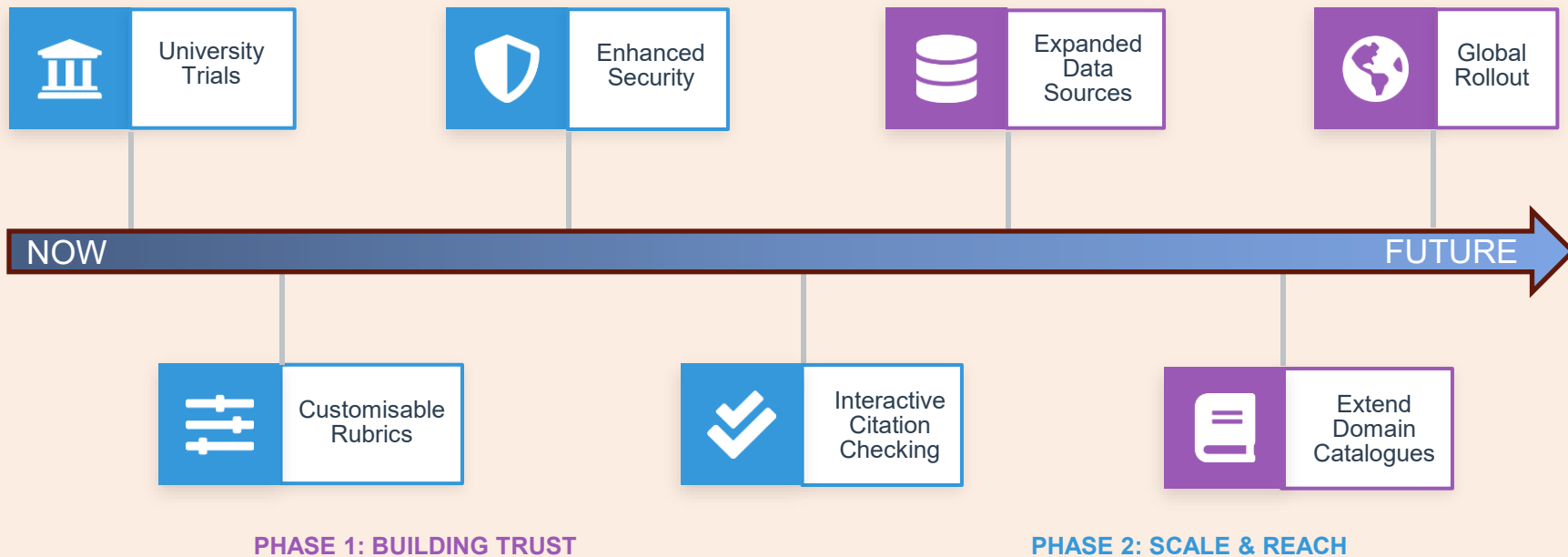
**International Rollout Coming Soon!** Join waitlist to become an early adopter and influence development



<https://researchimpact.ai>

# Outlook

*Accelerating scientific progress by making quality research impact scalable and practical*



---

# Summary



Impact assessment is critical but broken - weeks of manual work, scattered evidence, inconsistent quality



ResearchImpact AI automates the process intelligently using automated agents and established frameworks



Working in trials at Sydney & Monash (Medicine & Health), available now for multiple research domains



Try it yourself - free trials open for AU/NZ institutions

## Links and References

### RIAF Project Information:

<https://www.sydney.edu.au/medicine-health/our-research/research-impact-assessment-framework.html>

*Development of a novel and more holistic approach for assessing impact in health and medical research: the Research Impact Assessment Framework, Ward et. al., 2023*

### New web platform:

<https://researchimpact.ai>



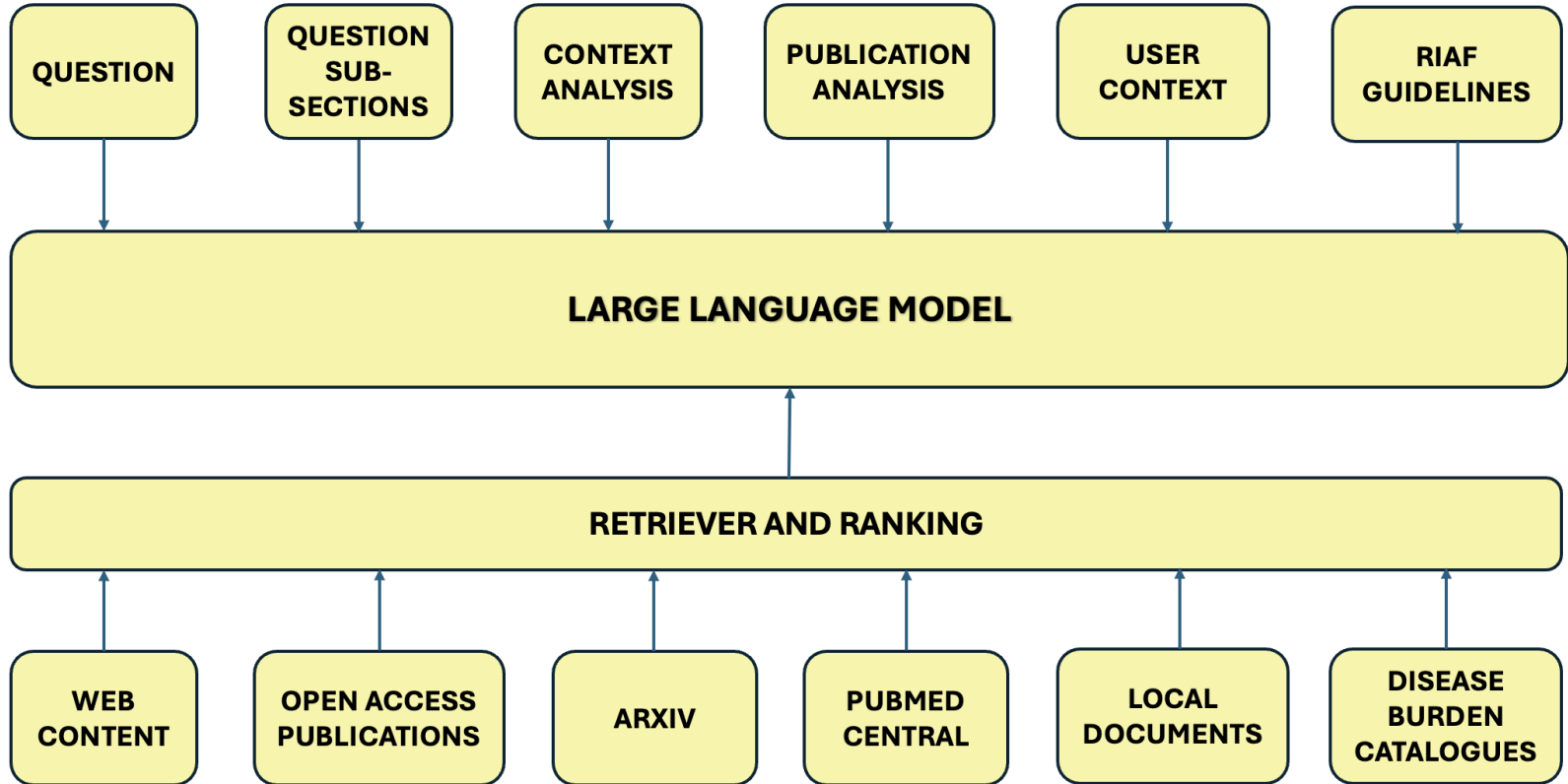
Questions?: [sebastian.haan@sydney.edu.au](mailto:sebastian.haan@sydney.edu.au)



---

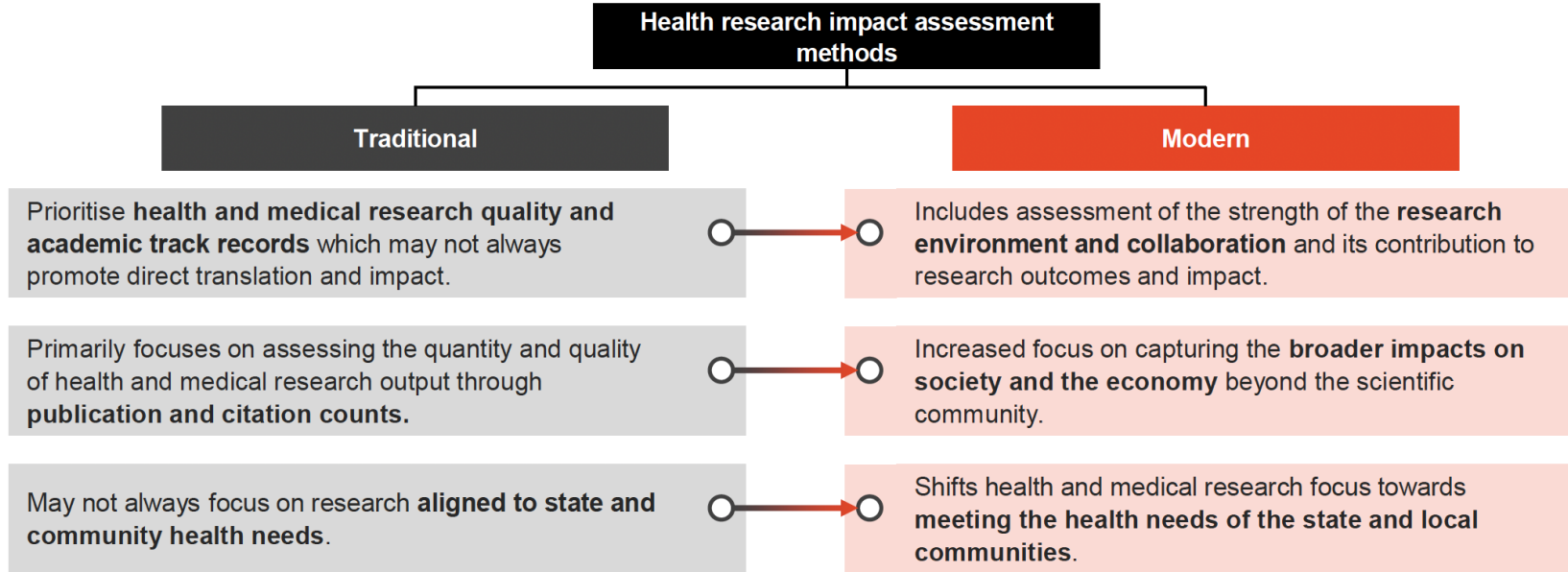
# APPENDIX

# Context Sources



Overview of input sources for the Large Language Model of the RIAF AI app.

# The Research Impact Assessment Framework (RIAF)



There has been growing emphasis on developing new methods to measure health and medical research impact that consider the research environment, the broader social, economic, and public health outcomes that align with community health needs.

# Case Study Template for FMH

No.	Question	Guidance notes
1	What is the problem your research seeks to address and why is it significant?	<ul style="list-style-type: none"><li>• Identify the problem or issue that your research seeks to address in a way that is clear and easily understandable.</li><li>• Provide context for the problem and how your research builds on existing knowledge in the field.</li><li>• Explain why the problem is significant by discussing its health and socioeconomic impacts.</li></ul>
2	What are the research outputs of this study?	<ul style="list-style-type: none"><li>• Provide information on the direct products of research activities to enable the assessment panel to determine the title, date, and type of output and where it may be found. Research outputs may include but not be limited to books, journal articles, conference contributions, and exhibitions.</li><li>• Highlight the key findings or insights presented in the output and explain their potential influence.</li><li>• Include any relevant dissemination or engagement activities that have been undertaken to ensure that the outputs have been widely shared and have reached the intended audiences. This may include discussing any partnerships or collaborations that have been formed as result of the outputs.</li></ul>
3	What impacts have your research delivered to date? Please provide supporting evidence of the impact delivered.	<ul style="list-style-type: none"><li>• Impact is defined as the flow-on effects of research outputs on policy and clinical practice, health and quality of life, the economy, and society. Impacts may include but not be limited to the effects on the health system, determinants of health, decision-making, population health, and the economy.</li><li>• Provide clear and specific evidence to support your claims about the impact of your research. This may include data on changes in policy or practice, testimonials from stakeholders who have benefited from your research, or any other relevant indicators.</li><li>• Explain the significance of the impact your research has had, both in terms of its practical implications and its contribution to broader academic or societal goals.</li></ul>
4	What impact from your research is expected in the future? Please provide supporting evidence to demonstrate that this impact will be delivered in the future.	<ul style="list-style-type: none"><li>• Identify the specific impact that is expected to result from your research in the future.</li><li>• Provide a clear rationale behind your expectations of future impact and supporting evidence to support your claims (e.g. data on projected changes in policy or practice)</li><li>• Consider potential challenges or limitations that may impact the scale or scope of the expected impact.</li></ul>

---

# Measuring impact is critical for building a successful health and medical research ecosystem

## Components of an impactful health and medical research (HMR) ecosystem

**Sustainable research environment**  
Environment is a key predictor of research output yet there is limited understanding of the quality of the environment.



**Strong and active collaborations**  
Collaborations and coproduction of research is key to ensuring HMR addresses healthcare priorities. However, silos exist within the HMR ecosystem.



**Transparency and accountability in funding**  
High levels of public funding warrant transparency. Currently, there is a lack of visibility on the outcomes of public investment in HMR.



**Strategically aligned and priority-driven research**  
Research should ultimately be aligned to health priorities. However, a large proportion of research studies are not congruent with the needs of the health system.



### Impact measurement

### An impactful HMR ecosystem has the potential to:



Generate **value-based HMR**



Improve **patient experiences and health outcomes**



Produce **world-leading research outputs and organisations**



Increase **Return on Investment (ROI)** generated through HMR

---

# There are four ways that the RIAF can be used

**1** Increase transparency and visibility

The RIAF **case studies** measure and communicate the impacts generated from NSW Health's HMR investment.

Publicly available case studies can encourage research organisations to **maximise value creation and the relevance** of their research to NSW Health's priorities.

The RIAF can be used to **identify capability gaps** within an organisation's environment or across the HMR ecosystem. This can **inform investment decisions** to accelerate research translation and amplify the impact of HMR investments.

**2** Identify capability gaps in the ecosystem

**3** Benchmark against best practices

The RIAF scores can be used to **benchmark** organisations against state averages or best practice. This will drive **quality improvement** across the HMR ecosystem.

**4** Build an equitable and sustainable ecosystem

Unlike traditional ranking-based approaches that only reward high performers, the RIAF can be used to **guide the funding of targeted initiatives** that align with strategic priorities and **equitably build** the collective capability of the HMR ecosystem so that it can **generate long-term, sustainable value-based research** aligned with the needs of NSW's healthcare system.