

Leading the REDCap service across UWA

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Context



University Librarian

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Library Manager, Research Publications
and Data Services

Integrations

Publications



REDCap administration (technical
support by UWA IT)



What is REDCap and why we are administrators

- ❖ What is it?
- ❖ How we ended up managing it
- ❖ How it fits with our existing work

The state of the platform

- ❖ Single admin
- ❖ No clear guidelines for use
- ❖ Operating outside of cybersecurity best practice

Taking ownership of REDCap

- ❖ No formal training
- ❖ No prior knowledge
- ❖ Inconsistent communication
- ❖ Limited support networks

Our approach

- ❖ Research
- ❖ Training
- ❖ Community
- ❖ Expertise

Technical achievements

- ❖ Migrated to new server
- ❖ Test environment
- ❖ Single sign-on (SSO) and digital guest access (DGA)

UWA REDCap now

- ❖ Team of admins with IT support
- ❖ Up-to-date
- ❖ Secure

What's next?

- ❖ REDCap archiving project
- ❖ Qualtrics migration
- ❖ Integration with Data Hub

Thank you